



# Cherry Capital Connection, LLC

Northern Michigan's Telecommunication Provider

www.cherrycapitalconnection.com

P.O. Box 866

Elk Rapids, MI 49629

855-674-4159

## August 2017 New Customer Installation Reservation Form & Contract

Acceptance Signature*	Name:
Phone Number(s)	Email Address(es)
Location address	
Billing Address (if different)	
Auto Pay yes / no      Basic Installation \$400/ Rented Installation \$199+ 18 months x \$20	
I want to be subscribed to: Residential/ Business/ Seasonal Plan	
5x5 8x8 10x10 20x20 30x30 40x40 50x50	Date:

When reserving an installation please note that all basic installations include drilling through 1 easy to access outside wall only. Difficult to access area may be assessed additional labor fees. A single wired connection within 10 feet of the access point (demarcation) is included at no additional fee and will be completed with industry standard wiring.

**Due to insurance restrictions, Cherry Capital Connection does not bury Cat5E wiring of any kind (we do install all cat5E that is away from the building in conduit). The land owner may bury the conduit.** To bury the conduit, we suggest a minimum depth of 1 inch. To connect wirelessly to the internal access point, we assume computer(s) are already wireless-enabled. Where we install the antenna must allow or enable Cherry Capital Communications reasonable easy access for servicing and must provide a location for best service. Visual impact is considered only is service is not degraded. If we are unable to provide you service, no fees are assessed.

- **Warranty** - There is a 12-month warranty on equipment. There may be a dispatch charge associated with replacing warranted parts. Equipment not under power or not connected to a battery backup could void warranty. Quotes for work to be performed are provided upon request only – prior customer approval is not required to perform maintenance work where payment is required. **We offer a \$10.00 per month extended warranty plan.**
- **Speeds** and service levels are associated with wired connections ONLY. A wireless access point is supplied with each installation package, if you choose to use your own wireless access point switch there is a \$50 connection configuration fee and we do not support the installation beyond the POE Ethernet pass off.
- **To secure an installation** date your credit card or e-check information must be on file. Installation fees will be charged up to 30 days prior to installation or up to 180 days as part of a network neighborhood project.
- **We do not charge for data usage!**

All potential customers can view our **acceptable use, service, late fee and termination policies** at our website [www.cherrycapitalcommunications.com](http://www.cherrycapitalcommunications.com)

**\*By signing this form, you agree to a 12-month commitment to CCC!**

**\*By signing for a network neighborhood project, you agree to allow Cherry Capital Connection up to 180 days to complete the work.**

**\*By signing this form, you agree with our policies & terms and conditions and accept that we can update them with or without notifying you.**

Notes:

Residential Access  
DBA: Cherry Capital  
Communications

97 Lake Street  
Elk Rapids, MI 49629  
231-264-9970

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VoIP (dial tone), Wireless Hotspots, Fixed Point Internet,  
Network Design & Management, In-Building Wireless