# Newsletter 7eb 2019

## **Fiber Construction Season has arrived!**

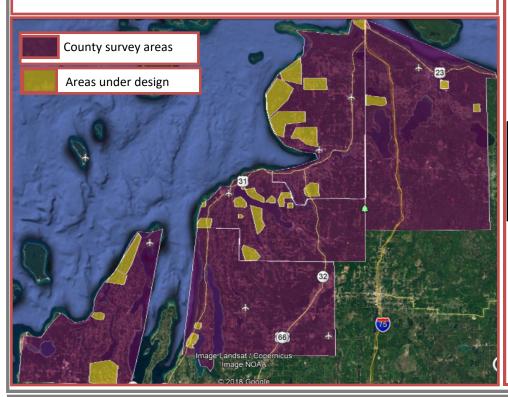
The map below is an overview of our fiber construction effort. The purple areas are the counties we are focusing on during the 2019/2020 construction seasons and we have provided a tool that allows you to participate in an online survey. We invite everyone to visit our web site at:

### https://www.cherrycapitalcommunications.com/fiber

We are committed to meeting or exceeding your expectations. If you are not within the five county area we ask that you e-mail us and we will send you a hardcopy survey to be completed and returned. Email link is at web site.



**CCC approach:** Building relationships with early adopters, Government, Community leaders and other providers from first mile to last mile sharing common goals. **CCC advantage:** We engineer proprietary solutions for the entire neighborhood. This enables you to participate in the new tech based economy that demands connectivity.



Thank You Early Adopters

Community Leaders



Sign Up Today!

Signing up starts by taking the online survey. https://cherrycapitalcommunications.com/fiber



## **Common Questions**

& Answers

Feb 2019

## Next step Fiber!

What happens when my community embraces fiber, but I want to keep my Fixed Point Wireless (FPW) service? This question is often rooted in preserving the investment you have already made during the Fixed Point Wireless installation process. Fiber has three fees: 1) the preconstruction commitment fee is \$249 2) a \$240 connection fee for all new customers is paid over 24 months (In consideration of your FPW installation fee we have waived the \$240 fiber connection fee for all CCC Fixed Point Wireless customers) and 3) monthly access fees. Your Choice: The deciding factor seems to be the increased fiber installation cost to you by waiting until later. Our goal remains, providing you with the best Internet experience on the CCC network Fixed Point Wireless or Fiber. You Choose.

#### What will my fiber monthly fee be for internet access?

The plans being offered for home usage are:

1Gig transport &25 meg for \$ 68 per month1Gig transport &50 meg for \$ 88 per month1Gig transport &75 meg for \$108 per month1Gig transport &100 meg for \$128 per month

#### Will CCC offer inside network and wireless support with Fiber as they did with Fixed Point Wireless?

**The simple answer is no**. Why no? Home networking is exploding and our customer base is taking full advantage. Whole home automation, telecommuting, home business, security, virtual reality, real time video conferencing and TV, and distance education just to name a few. It's clear that CCC must focus 100 percent on making sure the CCC network is able to meet and exceed your growing demands. The home networking market needs companies and individuals that are completely dedicated to that field. We are pleased to find many of them popping up all over, both locally and in "the cloud".

## What is the future of FPW at Cherry Capital Communications?

FPW remains the most cost effective method for delivering services in the CCC region. FPW will remain a cornerstone delivery. Fiber and FPW together will provide the opportunity for everyone to participate in the tech based economy.

What is 1 Gig & 10 Gig transport (the bridge)? Internet networking segments that are needed: <u>First Mile providers</u> are the exchange centers (Chicago, Detroit, New York, etc. where all the mammoth sized providers interconnect: Google, Netflix, Level3, Microsoft, etc.

<u>Middle Mile providers</u> are those that interconnect the exchange centers with the local regions. Along these paths the Middle mile provider connects larger institutions including last mile providers: Comcast, Spectrum, PFN, Merit, etc. <u>Last Mile providers</u> create the bridge for you to gain access to the middle mile network. CCC is your bridge to the world. This is the only segment CCC can control and is often referred to as the transport segment.

#### What are Internet access speeds?

These speeds reflect the speeds available to you once you leave the CCC network. Reference the site https://cherrycapitalcommunications.com/ how-does-fiber-work to determine your needs.

You are transported at 1 Gig or 10 Gig speeds based on usage and you reserve an access path to the internet at speeds of 25, 50, 75, and 100 meg. CCC is constructing a network that will provide the foundation for all your telecommunication needs. **We build bridges!** 

Ask for a Fiber survey via email rather then Online then email sales at: fttp-sales@cherrycapitalconnection.com <u>The customer portal is the best method of communicating with our staff</u> Reminder: Each year we require for FPW an updated & signed ESP reservation form. This ensures you will receive the greatest value and we have the most current contact information for communications (Please contact billing at billing@cherrycapitalconnection.com )